



Accessibility Feedback Form

Thank you for visiting Ninepoint Partners LP. How we interact with our customers and members of the public is important to us, and we work hard to meet everyone's needs. Your feedback is vital to help us continue to improve the high quality of service we are committed to providing customers. Individuals who wish to provide feedback on the way Ninepoint Partners provides services to persons with disabilities can complete this Accessibility feedback Form by one of the following methods.

Phone	Mail	Email
Ninepoint Partners LP representatives are available to speak to you from 8:30 a.m. to 5:00 p.m. EST, Monday to Friday Toll-free: 1.888.362.7172 Telephone: 416.362.7172 Fax: 416.943.6497 TTY: 1 800-855-0511	Ninepoint Partners LP Attention: Accessibility 200 Bay Street Suite 2700, P.O. Box 2700 Toronto, ON M5J 2J1	Send us a message at ldalessio@ninepoint.com

Type of feedback:

- Comment Complaint Other

Please tell us about your visit or interaction with Ninepoint Partners and list any suggestions you have to help us improve accessibility:

Please enter your contact information below if you would like a Ninepoint Partners representative to follow up with you regarding your feedback:

First and last names: _____

Street address: _____

Daytime telephone number: _____

Note: All personal information collected on this form will remain confidential and solely used for the purposes of responding to or resolving any issues you may have had accessing Ninepoint Partners services.



For Ninepoint Partners Use Only:

Record of Accessibility Feedback

Date Feedback Received:

Name of Customer:

Contact Information:

Details:

Follow-up:

Action To Be Taken:

Staff Member:

Date: